



## Health Care Hotspotting

December 10, 2015 – Wisconsin State Capitol, Rm. 411S

### Further Resources:

#### Scholarly Articles and Reports

Bodenheimer, Thomas (2013). "Strategies to Reduce Costs and Improve Care for High-Utilizing Medicaid Patients: Reflections on Pioneering Programs." *Center for Health Care Strategies Inc.*, Policy Brief, 1-24. [http://www.chcs.org/media/HighUtilizerReport\\_102413\\_Final3.pdf](http://www.chcs.org/media/HighUtilizerReport_102413_Final3.pdf)

Cutts, Teresa, Rafalski, Edward, Grant, Cori, & Marinescu, Razvan (2014). "Utilization of Hot Spotting to Identify Community Needs and Coordinate Care for High-Cost Patients in Memphis, TN." *Journal of Geographic Information System*, (6), 23-29. [file:///C:/Users/User/Downloads/2014021311130692%20\(1\).pdf](file:///C:/Users/User/Downloads/2014021311130692%20(1).pdf)

Dattalo M, Nothelle S, Tackett S, et al. Frontline Account: Targeting Hot Spotters in an Internal Medicine Residency Clinic. *Journal of General Internal Medicine*. 2014;29(9):1305-1307. <http://www.ncbi.nlm.nih.gov/pmc/articles/PMC4139524/>

Holzer, Jessica, Canavan, Maureen, Cherlin, Emily, & Bradley, Elizabeth (2014). "Health Hot Spots: Mapping Hospital Costs and Social Determinants of Health." *Open Journal of Preventive Medicine*, (4), 717-722. [file:///C:/Users/User/Downloads/OJPM\\_2014092416310328.pdf](file:///C:/Users/User/Downloads/OJPM_2014092416310328.pdf)

"The Applicability of Housing First Models to Homeless Persons with Serious Mental Illness." *U.S. Department of Housing and Urban Development* <http://www.huduser.gov/portal/publications/pdf/hsgfirst.pdf>

#### General Articles

Bates, David, Saria, Suchi, Ohno-Machado, Lucila, Shah, Anand, & Escobar, Gabriel (2014). "Big Data In Health Care: Using Analytics To Identify And Manage High-Risk And High-Cost Patients." *Health Affairs*, 33(7), 1123-1131 <http://content.healthaffairs.org/content/33/7/1123.full>

Gawande, Atul. "The Hot Spotters: Can we lower medical costs by giving the neediest patients better care?" *The New Yorker*, January 24, 2011. <http://www.newyorker.com/magazine/2011/01/24/the-hot-spotters>

Hong, Clemens, Siegel, Allison, & Ferris, Timothy (2014). "Caring for High-Need, High-Cost Patients: What Makes for a Successful Care Management Program?" *The Commonwealth Fund*, Issue Brief. [http://www.commonwealthfund.org/~media/files/publications/issue-brief/2014/aug/1764\\_hong\\_caring\\_for\\_high\\_need\\_high\\_cost\\_patients\\_ccm\\_ib.pdf](http://www.commonwealthfund.org/~media/files/publications/issue-brief/2014/aug/1764_hong_caring_for_high_need_high_cost_patients_ccm_ib.pdf)



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Sederer, Lloyd (2011). "Patient Care: Managing High Need, High Cost Medical Patients." *The Huffington Post*. [http://www.huffingtonpost.com/lloyd-i-sederer-md/patient-care-managing-high-need\\_b\\_813469.html](http://www.huffingtonpost.com/lloyd-i-sederer-md/patient-care-managing-high-need_b_813469.html)

Voisard, Amanda (2013). "If this were a pill, you'd do anything to get it." *The Washington Post*.  
..\Speaker materials\If this were a pill, you'd do anything to get it.pdf

## Wisconsin Initiatives

"Emergency Department Care Coordination Initiative." *Milwaukee Health Care Partnership*.  
[http://mkehcp.org/wp-content/uploads/2014/06/mhcp\\_edcc\\_jan2014.pdf](http://mkehcp.org/wp-content/uploads/2014/06/mhcp_edcc_jan2014.pdf)

Herzog, Karen & Luthern, Ashley (2015). "Paramedic Units to Reach Out to Repeat Emergency Callers." *The Milwaukee Journal Sentinel*. <http://www.jsonline.com/news/milwaukee/paramedic-unit-to-reach-out-to-repeat-emergency-callers-b99490244z1-301609891.html>

The Milwaukee Community Justice Council has an initiative focused on reducing incarceration of individuals with a behavioral health diagnosis who have had 5 or more encounters with law enforcement in a 12 month period. Information is not currently available on line, but follow the work of the Mental Health Committee on the CJC website: <http://milwaukee.gov/cjc/CJCWorkGroups.htm>

## Useful Websites

"Better Care for Super-Utilizers." *Robert Wood Johnson Foundation*, A series about six organizations that operate quality improvement alliances in RWJF's Aligning Forces for Quality (AF4Q) initiative and are implementing effective models to meet the needs of super-utilizers outside the emergency room.  
<http://www.rwjf.org/en/library/collections/super-utilizers.html>

"Hotspotting Data Toolkit." *The Commonwealth Fund & the Camden Coalition of Healthcare Providers*, 2015. <http://www.healthcarehotspotting.com/>

"Ten Steps to Hot Spotting: Creating the Next Generation of Hot Spotters." *The American Association of American Medical Colleges*.  
<https://www.aamc.org/initiatives/hotspotter/357322/tenstepstohotspottingguide.html>